



The NASPO ValuePoint RFP for ***On-Demand Remote Interpreting*** was released by the State of New Mexico on January 28, 2019. The RFP is scheduled to close on Tuesday, March 12, 2019 at 3:00 p.m. Mountain Time and is number 90-000-18-00003.

The Solicitation is now available to download online at: <https://bids.scquest.com/apps/Router/PublicEvent?CustomerOrg=StateOfNewMexico>

Click on the Goods and Services link and then search for the solicitation titled ***On-Demand Remote Interpreting (OPI and VRI) and Document Translation***.

All Addendum's will also be posted and available to download at the same location. If assistance is needed to download, please call the New Mexico Helpline at (800) 233-1121.

The purpose of this Request for Proposal (RFP) is to establish Master Agreements with qualified Offerors to provide "as-needed" Telephone Based Interpreter Services. The Contractor(s) will provide over-the-phone language interpreter services for customers and their clients who need immediate interpreter assistance. These services are required to assist Limited English Proficiency (LEP) clients uncomfortable speaking English, or whose English is not clearly understood. Immediate Telephone Based Interpreter Services will facilitate communication between clients and customers at a service provider facility when an on-site interpreter is not available or is cost prohibitive for all Participating States. Further services include Video Remote Interpretation (VRI) and Written Document Translation.

The RFP posting information is also available on the **NASPO ValuePoint Vendor Information** page at <http://naspovaluepoint.org/#/Info-for-Vendors>

We express our appreciation to Travis Dutton-Leyda and the State of New Mexico for leading this project and the sourcing team members from Connecticut, Florida and Washington. for their contributions in the development of the RFP.