

## **Siloam Springs Water Department**

### **2023 Annual Drinking Water Quality Report**

**Este documento contiene información importante acerca del agua potable que usted consume. Si no puede leer este informe, por favor pida a alguien que le ayude a entenderlo.**

We're pleased to present to you this year's Annual Drinking Water Quality Report. This report is designed to inform you about the quality water and services we deliver to you every day. Our goal is to provide you with a safe and dependable supply of drinking water, and we want you to understand, and be involved in, the efforts we make to continually improve the water treatment process and protect our water resources.

#### ***Where Does Our Drinking Water Come From?***

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. Our source is surface water from Illinois River. We also purchase treated surface water from Benton - Washington Regional Public Water Authority (PWA) whose source is Beaver Lake. Eastside Rural Water District customers receive water from Benton - Washington Regional PWA's treatment facility, and Vegetable Acquisition Corp. can receive water from Siloam Springs Water Department or Benton - Washington Regional PWA. All other customers receive water from Siloam Springs Water Department.

#### ***How Safe Is The Source Of Our Drinking Water?***

The Arkansas Department of Health has completed Source Water Vulnerability Assessment for both Siloam Springs Water Dept. and Benton - Washington Regional Public Water Authority. These assessments summarize the potential for contamination of our drinking water sources and can be used as a basis for developing a source water protection plan. Siloam Springs Water Dept already has a very active source water protection plan in place. Based on the various criteria of the assessment, our water sources have been determined to have a low susceptibility to contamination. You may request a summary of the Source Water Vulnerability Assessment from our office.

#### ***What Contaminants Can Be In Our Drinking Water?***

As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, can pick up substances resulting from the presence of animals or from human activity. Contaminants that may be present in source water include: Microbial contaminants such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; Inorganic contaminants such as salts and metals, which can be naturally occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming; Pesticides and herbicides which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses; Organic chemical contaminants including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems; Radioactive contaminants which can be naturally occurring or be the result of oil and gas production and mining activities. In order to assure tap water is safe to drink, EPA has regulations which limit the amount of certain contaminants in water provided by public water systems. Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

#### ***Unregulated Contaminant Monitoring Rule 5 (UCMR5)***

Warren water and sewer participated in the fifth series of the Unregulated Contaminant Monitoring Rule (UCMR 5). The results of this monitoring will provide new data that will improve our understanding of the frequency that 29 per- and polyfluoroalkyl substances (PFAS) and lithium are found in our water, as well the nation's drinking water systems, and at what levels. The monitoring data on PFAS and lithium will help the EPA make determinations about future regulations and other actions to protect public health under the Safe Drinking Water Act (SDWA). The data will also ensure science-based decision-making, help our system and the EPA better understand whether these contaminants in drinking water disproportionately impact communities with environmental justice concerns, and allow the EPA, states, Tribes, and water systems to target solutions.

#### ***Am I at Risk?***

All drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. However, some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from small amounts of contamination. These people should seek advice about drinking water from their health care providers. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline at 1-800-426-4791. In addition, EPA/CDC guidelines on appropriate means to lessen the risk of infection by microbiological contaminants are also available from the Safe Drinking Water Hotline.

## Lead and Drinking Water

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. We are responsible for providing high quality drinking water but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

### How Can I Learn More About Our Drinking Water?

If you have any questions about this report or concerning your water utility, please contact Josh Napier, at 479-238-2399. We want our valued customers to be informed about their water utility. If you want to learn more, please attend any of our regularly scheduled Board of Directors' Meetings. They are held on the first and third Tuesday of each month at 6:30 PM at 400 N. Broadway, Siloam Springs.

## TEST RESULTS

We and Benton - Washington Regional Public Water Authority routinely monitor for constituents in your drinking water according to Federal and State laws. The test results table shows the results of our monitoring for the period of January 1<sup>st</sup> to December 31<sup>st</sup>, 2023. In the table you might find terms and abbreviations you are not familiar with. To help you better understand these terms we've provided the following definitions:

**Action Level** - the concentration of a contaminant which, if exceeded, triggers treatment or other requirements, which a water system must follow.

**Maximum Contaminant Level (MCL)** - the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

**Maximum Contaminant Level Goal (MCLG)** - unenforceable public health goal; the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

**Maximum Residual Disinfectant Level (MRDL)** - the highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

**Maximum Residual Disinfectant Level Goal (MRDLG)** - the level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

**NA** - not applicable

**Nephelometric Turbidity Unit (NTU)** - a unit of measurement for the clarity of water. Turbidity in excess of 5 NTU is just noticeable to the average person.

**Parts per billion (ppb)** - a unit of measurement for detected levels of contaminants in drinking water. One part per billion corresponds to one minute in 2,000 years, or a single penny in \$10,000,000.

**Parts per million (ppm)** - a unit of measurement for detected levels of contaminants in drinking water. One part per million corresponds to one minute in two years or a single penny in \$10,000.

**RTCR** Revised Total Coliform Rule.

### TURBIDITY

| Contaminant                              | Violation Y/N | Level Detected  | Unit | MCLG<br>(Public Health Goal) | MCL<br>(Allowable Level)   | Major Sources in Drinking Water |
|--|---------------|---|------|------------------------------|--|---------------------------------|
| Turbidity<br>(Siloam Springs Water Dept) | N             | Highest yearly sample result: 0.09<br>Lowest monthly % of samples meeting the turbidity limit: 100% | NTU  | NA                           | Any measurement in excess of 1 NTU constitutes a violation                             | Soil runoff                     |
| Turbidity<br>(Benton-Washington PWA)     | N             | Highest yearly sample result: 0.47<br>Lowest monthly % of samples meeting the turbidity limit: 98%  |      |                              | A value less than 95% of samples meeting the limit of 0.3 NTU, constitutes a violation |                                 |

- ♦ Turbidity is a measurement of the cloudiness of water. We and Benton-Washington monitor it because it is a good indicator of the effectiveness of our filtration systems.

### INORGANIC CONTAMINANTS

| Contaminant  | Violation Y/N | Level Detected                      | Unit | MCLG<br>(Public Health Goal) | MCL<br>(Allowable Level) | Major Sources in Drinking Water   |
|--|---------------|-------------------------------------|------|------------------------------|--------------------------|---|
| Fluoride<br>(Siloam Springs Water Dept)              | N             | Average: 0.48<br>Range: 0.28 – 0.65 | ppm  | 4                            | 4                        | Erosion of natural deposits; water additive which promotes strong teeth                     |
| Fluoride<br>(Benton-Washington PWA)                  | N             | Average: 0.60<br>Range: 0.55 – 0.68 |      |                              |                          |   |
| Nitrate [as Nitrogen]<br>(Siloam Springs Water Dept) | N             | Average: 2.29<br>Range: 1.72 – 2.76 | ppm  | 10                           | 10                       | Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits |
| Nitrate [as Nitrogen]<br>(Benton-Washington PWA)     | N             | Average: 0.55<br>Range: 0.45 – 0.75 |      |                              |                          |   |

### SYNTHETIC ORGANIC CONTAMINANTS INCLUDING PESTICIDES AND HERBICIDES

| Contaminant                             | Violation Y/N | Level Detected                      | Unit | MCLG<br>(Public Health Goal) | MCL<br>(Allowable Level) | Major Sources in Drinking Water |
|---|---------------|-------------------------------------|------|------------------------------|--------------------------|---------------------------------|
| Simazine<br>(Siloam Springs Water Dept) | N             | Average: 0.0415<br>Range: 0 – 0.166 | ppb  | 4                            | 4                        | Herbicide runoff                |

| LEAD AND COPPER TAP MONITORING  |   |  |                                    |   |                           |  |
|---|---|--|------------------------------------|---|---------------------------|--|
| Contaminants  | Number of Tap Samples                         | Number of Sites over Action Level                          | 90 <sup>th</sup> Percentile Result | Unit  | Action Levels             | Major Sources in Drinking Water  |
| Lead (Siloam Springs Water Dept)  | 30  | 0  | 0.001                              | ppm   | 0.015                     | Corrosion from household plumbing systems; erosion of natural deposits |
| Copper (Siloam Springs Water Dept)  | 30  | 0  | 0.056                              | ppm   | 1.3                       |  |
| ♦ We are currently on a reduced monitoring schedule and required to sample once every three years for lead and copper at the customers’ taps. The results above are from our last monitoring period in 2023. Our next required monitoring period is in 2026.  |   |  |                                    |   |                           |  |
| TOTAL ORGANIC CARBON  |   |  |                                    |   |                           |  |
| ♦ The percentage of Total Organic Carbon (TOC) removal was routinely monitored in 2023, and all TOC removal requirements set by USEPA were met. TOC has no health effects. However, Total Organic Carbon provides a medium for the formation of disinfection by-products. These by-products include Trihalomethanes (THMs) and Haloacetic acids (HAAs). |   |  |                                    |   |                           |  |
| REGULATED DISINFECTANTS   |   |  |                                    |   |                           |  |
| Disinfectant  | Violation Y/N                                 | Level Detected   | Unit                               | MRDLG<br>(Public Health Goal)   | MRDL<br>(Allowable Level) | Major Sources in Drinking Water  |
| Chlorine<br>(Siloam Springs Water Dept)   | N   | Average: 1.16<br>Range: 0.3 – 1.7                          | ppm                                | 4   | 4                         | Water additive used to control microbes                                |
| BY-PRODUCTS OF DRINKING WATER DISINFECTION  |   |  |                                    |   |                           |  |
| Contaminant   | Violation Y/N                                 | Level Detected   | Unit                               | MCLG<br>(Public Health Goal)  | MCL<br>(Allowable Level)  |  |
| HAA5 [Haloacetic Acids]<br>(Siloam Springs Water Dept)  | N   | Highest Running 12 Month Average: 25<br>Range: 9.81 – 36.8 | ppb                                | 0   | 60                        |  |
| TTHM [Total Trihalomethanes]<br>(Siloam Springs Water Dept)   | N   | Highest Running 12 Month Average: 48<br>Range: 20.5 – 70.8 | ppb                                | NA  | 80                        |  |
| Chlorite<br>(Benton-Washington PWA)   | N   | Average: 224.54<br>Range: 0 - 361                          | ppb                                | 800   | 1000                      |  |
| UNREGULATED CONTAMINANTS  |   |  |                                    |   |                           |  |
| Contaminant   | Level Detected                                | Unit   | MCLG<br>(Public Health Goal)       | Major Sources in Drinking Water   |                           |  |
| Perfluorobutanoic sulfonic acid (PFBS)<br>(Siloam Springs Water Dept)   | Average: 0.00551<br>Range: 0.00419 – 0.00702  | ppb  | N/A                                | Synthetic chemicals used in non-stick and stain-resistant consumer products, food packaging, fire-fighting foam, electroplating, and industrial processes |                           |  |
| Perfluorohexanoic acid (PFPhA)<br>(Siloam Springs Water Dept)   | Average: 0.003536<br>Range: 0.00316 – 0.00383 | ppb  | N/A                                |   |                           |  |
| Perfluoropentanoic acid (PFPeA)<br>(Siloam Springs Water Dept)  | Average: 0.00448<br>Range: 0.00327 – 0.00554  | ppb  | N/A                                |   |                           |  |
| VIOLATIONS - Siloam Springs   |   |  |                                    |   |                           |  |
| TYPE: Bacteriological Monitoring  |   | FROM:  | TO:                                | CORRECTIVE ACTION:  |                           |  |
| Failed to routinely monitor for coliform bacteria, as specified in the RTCR   |   | 7/1/2023   | 7/31/2023                          | Resumed submission of the sampling report as required by state and federal regulations  |                           |  |