Engineering Section, Operator Licensing Program

presents the

Public Water System
Compliance
Course

TRAINING ID NUMBER

Last 4 Digits of Social Security Number plus First 3 Letters of Last Name

PLEASE PRINT LEGIBLY

Training ID is Last 4 Digits of Social Security Number + First 3 Letters of Last Name: 1234XXX

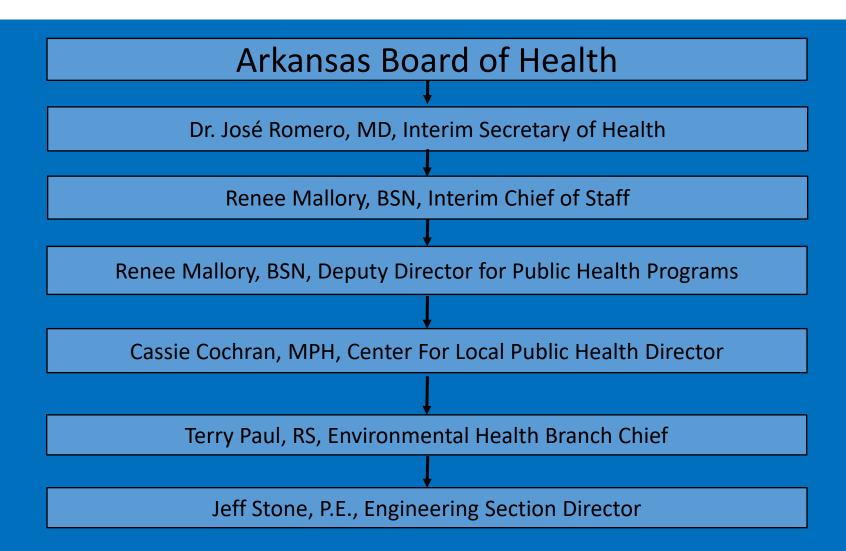
#	Training ID	Last Name	First Name	Mid Initial	System Name	Hrs
1	8362NUT	Nutt	Andrew	М	Arkansas Department of Health	8
2						8
3						8
4						8
5						8
6						8
7						8
8						8
9						8
10						8
11						8
12						8



Engineering Section Mission Statement

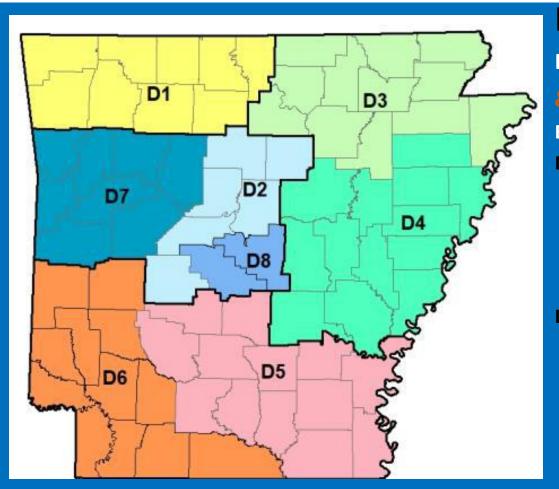
The mission of the Engineering Section is to protect the health of all of Arkansas' citizens and visitors by providing technical assistance, analytical services, training, regulation, and public education for the purpose of ensuring that public water systems provide adequate quantities of safe, palatable water and that community sewerage systems dispose of domestic wastes in a safe manner.





ENGINEERING DISTRICTS

ADH Main Engineering Number 501-661-2623



Engineering Section

Primary Contact

8 Geographical Districts

Each District has:

District Specialist

General Inquiries

Monitoring/Bacti Requirements

Operational/Treatment Reports

Sanitary Surveys

District Engineer

Water System Modifications &

Improvements Plan Review

Sanitary Surveys

Engineer Supervisor



Licensing Program Staff

Water Licensing Program General Email:

Primary e-mail to communicate with any of us.

ADH.Water.Licensing@arkansas.gov

Training and Certification Officer						
Martin Nutt	Martin.Nutt@arkansas.gov					
Training Coordinator						
Krista Myrick	Krista.Myrick@arkansas.gov					
Administrative Specialist						
Ida Hampton	Ida.Hampton@arkansas.gov					



Compliance Course Agenda Topics

- * Compliance Course Introduction
- * Chlorine Residual and Waterborne Diseases
- * PWS Rules
- * Monitoring and Bacteriological Sampling
- * Surface Water Treatment Rules
- * Disinfection By-Products Rule
- * General Compliance Requirements
- * Compliance Course Overview/Q & A



Compliance Course Basis

Much of this 8 Hour Day will be for both Treatment and Distribution Examinees

Because Treatment Operators are held responsible for more Federal and State Requirements,

Treatment topics will be given more discussion time.



The information from today's Compliance Course is based on the Rules Pertaining to Public Water Systems and the Public Water System Compliance Summary

Due to time constraints, not all the Rules or Compliance Summary will be covered. Study the Rules and Summary for items not covered in the presentations.

Exams no longer have specific compliance items, but compliance concepts/methods may be on all exams which may be covered in the presentations.

Purpose & Goal

- Course Primary Goal
 - Prepare Operators to Operate Public Water Systems in Compliance with State and Federal Requirements
- Course Primary Purposes
 - Preparation for AR Water Operator License Exams
 - Mandatory Course for License Exam
 - Continuing Education for License Renewal
 - 8 Hours Direct Credit



Obtaining A License! Where Do You Start?

MAKE APPLICATION (Is This Completed Yet?)

Applications Are Available

OR

Can Be Downloaded From The ADH "Obtain A License" Webpage

www.healthy.arkansas.gov/water-license

GET THE STUDY PACKET (CD)

Mailed to applicant after an application has been submitted



Water System Operator License Application

	_							
APPLICATION FOR	FOR ADH OFFICE USE ONLY							
WATER SYSTEM OPERATOR LI	Application Rec'd Customer#							
	-	ostomer#		nd P				
ARKANSAS DEPARTMENT OF HEA								
ENGINEERING SECTION		Exam Fee License Fee PWS # Eng. Dist. # Water Dist.						
(Register for Exam: www.healthy.arkansas.gov/wate								
This application is submitted pursuant to Arkans application should be filed at least 80 days prior to the processed. Each license by exam or reciprocity reciprocity evaluation fee (\$25.00). This license application applicants with disabilities, as defined Act of 1990 may request any needed reasonable acc Mail application and make check payable to:	ne desired example desired example a licensication does not in the Rehabilitate commodations to Licensing O Arkansas D 4815 West h	session. All refee (\$10.00) register you fo ation Act of 19 participate in office, Slot 29 epartment of H	equired fees mus and either an exa or your license exa 73 or the America the licensing pro- ealth	st be included for it to am fee (\$25.00) or am. ans with Disabilities				
Check the fee that has been enclosed:								
License by Examination Fee - \$35.0 per E Re-examination Fee - \$25.00 per E License by Reciprocity Evaluation F. (Provide a copy of the license & proof it Applying for (circle grade): Treatment License *, Grade Other Water License(s) Held	xam (save effort, ur ee - \$35.00 for e is current for Licer III III IV an	se Exam Fee Invo each License nse(s) being sul	omitted for reciproci	ed exam letter) ty evaluation.)				
Last Name:								
Name to appear on License certificate (Print Clearly):								
Mailing Address for License Info:								
City: State: Zip Code:								
Social Security Number: Driver's License #:								
Home Phone # () Cell/Other								
(A) Are you an active duty military service member stationed in the State of Arkansas? Yes or No (B) Are you a returning military veteran applying within one (1) year of discharge from active duty? Yes or No (C) Are you the spouse of a person meeting A above? Yes or No or B above? Yes or No (D) Have you ever piled guilty or noto contendere or been convicted of a or fine? YES NO (F) YES, provide the date, the state and nature of the offence:								
Education Background (Must complete):								
High School Diploma: Yes No If no, GED	earned: Ver	No. **	Highest grade los	vel completed				
Name of School Attended:								
List College Degree or Specialized Educa								
Institution Name & Location	Degree/Course	Name	# Yrs Attended	Degree Earned				

Apply above degree(s) to: Experience requirement ___ or Mandatory Training Courses ___. See regulations for details.

*Please see enclosed charts to determine which license type and grade your water system job duties require.

*N HS Dijploma or GED. Please contact Certification Officer for information on a possible waiver by the Licensing Committee.

Employme Water System			PWS ID #						
If you operate additional water systems, please list their system information on back of this page and check this box.									
Present Posit	ion Title		Office Phone #						
your present management This list of exp requirement.	employments experience ar perience and t I understand t	fjob duties and start date. List your nd job duties for each specific job duty the above listed education will be eval that a renewable Operator-In-Training	ence Credit Determination: (Be sure to water system operation, maintenance and/or /position held. Attach additional information, if uated to determine your compliance with the e wallet card will be issued to me, when the lice te or vague descriptions may delay the issuan	warranted. experience ense exam					
FROM: (MM/DD/YY)	TO:	Employer's Name	Describe All Job Duties Related To L (If Job Duties/Position Changes List						
From:	To: Present								
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8									
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Duties									
List additional experience to be considered for credit on the back of this page and check this box.									
Arkansas Dep License and A of Information applicable Sta the loss of my The li ends June 30 order to renew each two-yea has been held providing a wi period's renew	partment of He Application info Application info Act. I agree i Vicense. I cer Vicense or OIT Of odd numbe V the certificat r renewal peri L) Also, I und ritten list of thi wal documents	halth, to the extent necessary to deterrormation, except for my Social Securit to perform my duties as a Licensed O al Laws. I understand that failure to driffy that the information in this applica will be valid for the balance of the prefered years.) A renewal fee of ten dolle or license, I understand I must obtained. (The first renewal period will be pierstand that all training must be certificated in training must be certificated in the principle.)	remployment, education and license records to mine my eligibility to obtain a license. I unders y Number, is available to the public under the perator or Operator In Training in accordance o so can result in administrative and/or civil pe tion is true and complete to the best of my kno sent two-year renewal period. (Each renewal ars (\$10.00) will be charged for each license re in at least twenty-four (24) hours of approved to rorated at one hour per month the certificate of od by registering for the training courses atten any and Operator Licensing Committee with ea	tand my Freedom with all nalties and owledge. period enewed. In raining for r license ded and					
Applicant	Signature:	YOU MUST S	GN _Date:	, 20					
		n & Verification: Must be SIGNED ection is not properly signed the application	by Owner, Mayor, Board Chair, or System Ma will be denied.)	anagement					
The above-named license applicant has provided an accurate and complete description of their criminal history, work experience and education to the best of my knowledge. (The license applicant should not sign here.)									
Print nam	e: (not applica	ant)	Title:						

Signature: (not applicant) BOSS MUST SIGN Date:

Updated December 21, 2020



REQUIRED MANDATORY TRAINING

TRAINING HOUR REQUIREMENTS FOR EXAMS										
COURSE NAME	LENGTH	VSS	D-1	D-2	D-3	D-4	T-1	T-2	T-3	T-4
RULES, REGS,	8 hr.	X	X	X	X	X	X	X	X	X
COMPLIANCE										
BASIC MATH	8 hr.	X	X	X	X	X	X	X	X	X
APPLIED MATH	8 hr.			X	X	X		X	X	X
DISTRIBUTION	24 hr.	X	X	X	X	X				
BASIC										
DISTRIBUTION	24 hr.			X	X	X				
INTERMEDIATE										
DISTRIBUTION	24 hr.					X				
ADVANCED										
TREATMENT	24 hr.						X	X	X	X
BASIC										
TREATMENT	24 hr.							X	X	X
INTERMEDIATE										
TREATMENT	24 hr.								X	X
ADVANCED										
	Total	40	40	72	72	96	40	72	96	96
	hrs.									



Mandatory Training

- Mandatory Training Courses
 - No Expiration for Meeting License Exam Requirements
 - Do Expire Used for License Renewal Requirements
 - Expire End of Renewal Period in which Attended
 - Can be used to Renew License obtained after Attendance



Training Class Sources

Treatment, Distribution & Math Courses

- AR Environmental Academy
 - Jeremy Rowe Instructor
 - East Camden, AR
 - (870) 574-4562
 - http://www.sautech.edu/aeta/index.aspx
 - E-mail: jrowe@sautech.edu



Training Class Sources

Treatment, Distribution & Math Courses

- AR Rural Water Association (ARWA)
 - Dennis Sternberg, Exec. Dir.
 - Lonoke, AR
 - (501) 676-2255
 - www.arkansasruralwater.org
 - E-mail: arkrwa@sbcglobal.net



Course Options



Classroom – ARWA & AETA

(Arkansas Rural Water Association)
(Arkansas Environmental Training Academy)



(Arkansas Environmental Training Academy)





Correspondence Course Substitutions using Exam Reference Manuals – CSUS-Office of Water Programs

(California State University at Sacramento)



Reference Books

- California State University Sacramento (CSUS)
 - Mandatory Course Curriculum Source
 - Self Study Course Manuals
 - Review Questions Do Not Follow ABC Item Standard
 - Many Are Specific to the Book
 - •≈\$200
- American Water Works Association (AWWA)
 - Offers Excellent Additional Knowledge
 - •≈ \$400



Reference Books

Where To Purchase?

Drinking Water Education Material Cooperative Arkansas Rural Water Association Administers

Must I Purchase All?

Treatment and Distribution manual requirements differ, some manuals more essential

Manuals Listed In ABC "Needs-To-Know" Criteria

NTK helps focus on study topics/where to spend study time



End Of Introduction

Water Sector Workforce

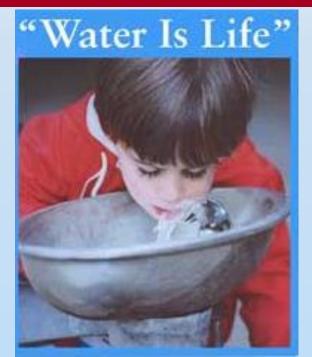
Water sector professionals are vital to protecting public health through the operation and maintenance of water and wastewater treatment plants.

They ensure that clean and safe water is consistently provided to the public.

Learn about what EPA is doing to promote and ensure a sustainable water sector workforce.



Public Water System



Why Treat Water? Large Percent of Microbial Diseases Are Waterborne and Treatable



Many diseases are transmitted through water infiltrated with sewage. Microorganisms that cause illness cannot be seen, smelled, or tasted.



The History of Drinking Water Treatment http://www.epa.gov/safewater/sdwa25/sdwa.html

- Ancient civilizations established themselves around water sources
- Saw need for ample water quantity for drinking and other purposes
- Understanding water quality was not well known or documented
- Aesthetic (appearance, taste or smell) problems was the focus
- Ancient writings water treatment methods such as filtering through charcoal, exposing to sunlight, boiling, and straining
- Visible cloudiness (later termed turbidity) was the driving force behind earliest water treatments



- 4000 B.C.: methods to improve the taste and odor recorded
- 1500 B.C.: Egyptians used alum to settle suspended particles in water
- 1700s: filtration effective means to remove particles from water
- Early 1800s: slow sand filtration used regularly in Europe
- Mid to late 1800s: scientists greater understanding of sources and effects of drinking water contaminants, especially those not visible to the naked eye
- In 1855: epidemiologist Dr. John Snow proved cholera
 - was waterborne disease
 - Linked cholera outbreak to public London well contaminated by sewage
- Late 1880s: Louis Pasteur demonstrated the "germ theory" of disease
 - Explains how microscopic organisms transmit disease through water



- 1890's: 1st use of chlorine disinfectants to water facilities in England
- Early 1900s: Disinfectants (chlorine) largest role in reducing waterborne disease outbreaks
- 1908: Chlorine 1st used as primary disinfectant in Jersey City, NJ
- 1918: Over 1,000 U.S. cities employ chlorine disinfection. Treatment progressed to improved turbidity removal and other contaminant treatments
- 1914: US Public Health Service Water Standards initially established
 - Standards Expanded 1925, 1946, & 1962 to total of 28 substances
- 1916: ADH gained legislative authority to regulate AR drinking water
 - Used USPHS Water Standards to guide water quality enforcement



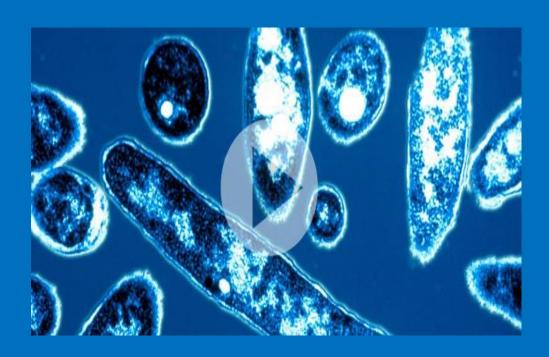
- 1957: Mandatory Water Licenses established
- 1972: Passage of the USEPA Clean Water Act to restore and maintain surface water quality
- 1974: Passage of the USEPA Safe Drinking Water Act; provided authority to set water quality standards which states must enforce
- 1976: ADH gained SDWA Primacy (primary enforcement)
- 1996: Amendments to the SDWA extend existing law to recognize
 - Source water protection, operator training, funding for water system improvements, and public information
- 2010 . . . The Rest of the Day



Waterborne Pathogens

A <u>Pathogen</u> is a bacterium, virus, or other microorganism that can cause disease.

- Giardia
- Cryptosporidium
- Campylobacter
- Salmonella
- E. coli O157:H7
- Cholera
- Hepatitis A virus
- Legionella



Legionella pneumophila, the bacteria responsible for Legionnaires' disease.



Chlorine Residual

in

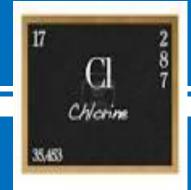
Public Water Systems

Arkansas Rules and Regulations require that all water supplied to the public must be disinfected by an approved method.

Chlorination disinfection most common method



Chlorine Residual Benefits of Chlorine



Potent Germicide

Chlorine disinfectants can significantly reduce the level of many disease-causing microorganisms in drinking water

Taste and Odor Control

Chlorine oxidizes many naturally occurring substances such as foul-smelling algae secretions, sulfides and odors from decaying vegetation



Chlorine Residual Benefits of Chlorine

Biological Growth Control

Chlorine disinfectants reduces the occurrence of slime bacteria, molds and algae that commonly grow in water supply reservoirs, on the walls of water mains and in storage tanks

Maintains a Disinfectant Residual

Protects against secondary contamination in the distribution system. Other disinfectants do not.



Algae



The amount of Chlorine required to disinfect water is referred to as

Chlorine Demand



How does Chlorine disinfect?

Chlorine combines with impurities to inactivate microorganisms and

oxidize organic & inorganic matter

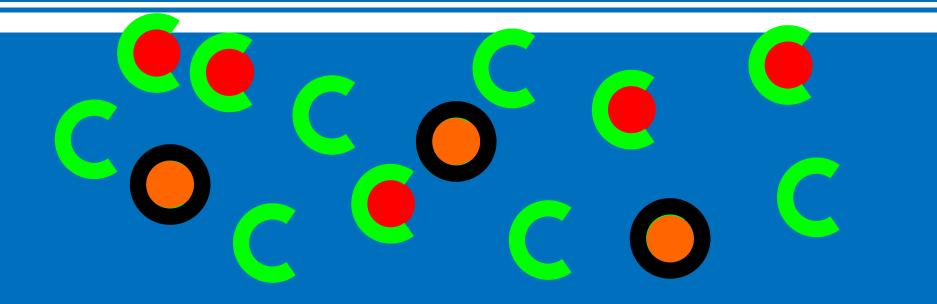


Where more Chlorine is added to water than what is necessary to combine with contaminants, the Chlorine left over is referred to as

Free Available Chlorine
Hypochlorous acid (HOCl)
Hypochlorite ion (OCl-)

The chlorine in the water still available for disinfection (combined or free) constitutes the Chlorine Residual





If the amounts of the residuals are the same, Combined Chlorine requires about 100 times more contact time than Free Available Chlorine



The amount of Chlorine required to combine with contaminants

(Chlorine Demand) plus the desired amount of chlorine left over

(Chlorine Residual) is referred to as the

Chlorine Dose

(Chlorine Demand + Chlorine Residual)

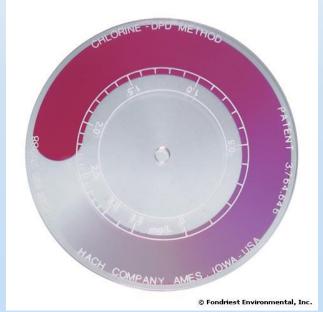
We monitor Chlorine Residual when taking samples to determine whether the Chlorine Dose is sufficient to protect against secondary contamination in all parts of the distribution system



Chlorine Residual Monitoring









Chlorine Residual Monitoring

Chlorine Test Kit





The Kit should test for

DPD Free chlorine residual
DPD Combined chlorine residual
DPD Total chlorine residual

Free Cl₂ + Combined Cl₂ = Total Chlorine

The Kit should

be kept in a safe place have fresh/in-date chemical be used daily



DPD (N, N-diethyl-p-phenylenediamine) is the current industry standard testing reagent.

The DPD method is more **accurate** and **versatile** than the unapproved Orthotolidine (OT) method - Which might be used in some swimming pool kits.

The **DPD** method accurately measures **free**, **combined**, and **total** chlorine residuals.

Is not the only approved reagent



It is Recommended That You:

- ✓ Check Your Residual Daily
- ✓ Keep a record of your residual and provide ADH a copy of the record.

<u>Residual</u> is that which remains after the greater part or quantity of something is gone.





Chlorine Residual Minimum Residual

Two Places Speak To Minimum Required Residual

PWS Rules states an "Adequate" residual

Federal SDWA (Safe Drinking Water Act) & SWTR (Surface Water Treatment Rules) states a "Detectable" amount

Neither is a definitive level or type residual

Generally a residual of at least 0.2 mg/L free is recommended in the remote points in the distribution system.



Chlorine Residual Minimum Residual – Chloramination

If combined residual (chloramination) is used Critical to monitor chlorine & ammonia feed rates Higher combined residual needed To avoid nitrification 2.5 mg/L mono-chlorine residual Should monitor for mono & total chlorine residuals

- Mono requires specific test procedure
 Should monitor for free ammonia
- Detected in distribution network indicates nitrification Summer temps encourage rapid micro-organism growth exceeding mono-chlorine's inactivation rates



By maintaining an adequate Chlorine Residual - your water should be safe...

Which In turn Keeps The Public Safe.

Maintaining your residual will also help in troubleshooting...if a problem should arise.



SECONDARY CONTAMINATION

Definition: Contamination after Treatment

It Is Why Residuals Are Maintained Why Bacti's Are Monitored in Dist System

How does It Happen?
Poor Repair / Maintenance Procedures
Cross Connections
Others?



Reducing the Risk Example Case

One Operator for Both Water & Wastewater Treatment Plants

A potential source of waterborne diseases

Make Sure to Utilize

Disposable gloves
Protective clothing
Disinfectant for shoes



Reducing the Risk Rules of Thumb

Schedule drinking water system maintenance and inspections before wastewater system maintenance and inspections

Immunization of staff

Use separate equipment and tools or clean thoroughly

Keep a handle on Personal Hygiene Avoid Taking "work microbes" Home



Fluoridation of Drinking Water

Fluoridation is the process of adding Fluoride (the water soluble form of Fluorine) to a substance in order to reduce the occurrence of tooth decay.

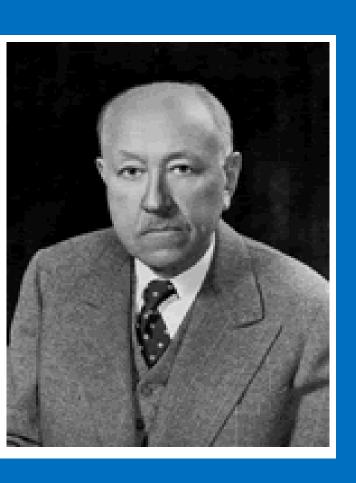


Fluoridation of drinking water was first introduced in the United States in the 1940s.

The studies leading up to the introduction of fluoridation centered around water supplies with higher levels of naturally occurring fluoride

The populations served by these water supplies showed lower instances of dental caries . . . tooth decay





1901 to 1930s

Dr. Frederick McKay, DDS

Studied "Colorado Brown Stain" . . . (Fluorosis)

Proposed a connection between naturally occurring fluoride & resistance to tooth decay



1930s

H. Trendley Dean, DDS (USPHS)

Studied effects of Fluoride in some 345 U.S. communities

Determined that a 1ppm concentration of fluoride in drinking water greatly reduced the occurrence of tooth decay without promoting fluorosis

1940s

U.S. Public Health Service endorses fluoridation in U.S. water systems

Recent Studies

Show 20% to 40% reduction in tooth decay in communities using fluoridated water

Today, approximately 73% of U.S. Water Systems fluoridate their water



Arkansas

More than 150 water supplies have naturally occurring fluoride in concentrations ranging from 0.2 - 1.7 mg/L. A few get as high as 5.2 mg/L.

86% AR Public Water Systems are optimally fluoridated to optimal levels.

Approximately 85% of AR residents are provided with optimally fluoridated water.



Fluoridation

Act 197 of 2011 requires all water systems that serve a total of at least 5,000 persons or more to optimally fluoridate

Delta Dental Foundation is funding PWS required to Fluoridate

Why - Every \$1 invested in water fluoridation saves approximately \$50 in unnecessary dental treatment costs

Any PWS can fluoridate - ADH does support the fluoridation of all Arkansas Drinking Water



Fluoridation

Application Standards

Maximum Contaminant Level (MCL)

An MCL is the maximum allowable amount of a contaminant in drinking water which is delivered to the consumer.

Secondary Maximum Contaminant Level (SMCL)

SMCLs are established only as guidelines to assist public water systems in managing their drinking water for aesthetic considerations, such as taste, color and odor. These contaminants are not considered to present a risk to human health at the SMCL.

Source: www.water.epa.gov

Fluoridation Application Standard

Maximum Contaminant Level (MCL) 4.0 ppm (4.0 mg/L)

> Secondary MCL (SMCL) 2.0 ppm (2.0 mg/L)

AR Drinking Water Optimum Concentration 0.7 ppm (0.7 mg/L)

AR Drinking Water Optimum Range 0.6 mg/L to 1.2 mg/L



Fluoridation - Monitoring

Should monitor and record daily:

Amount and Type of chemical added

Total gallons of water treated

Fluoride Concentration



Fluoridation

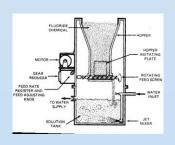
Fluoride comes in 3 basic forms

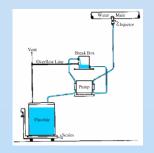
Sodium Fluoride (NaF)
Saturator Feeder

Sodium Fluorosilicate (Na₂SiF₆) Volumetric Feeder

Fluorosilicic Acid (H₂SiF₆) Solution Feeder









Fluoridation Specific Ion Electrode





Fluoridation SPADNS





Fluoridation - Monitoring

All sampling/monitoring should be done at the *entry point* to the distribution system (finished water)

The Department sends Fluoride Sample Bottles and Water Sample Collection Reports to the PWS

The majority of the report information is completed prior to sending to the PWS



Fluoridation - Monitoring

Taking the Compliance Sample





Fluoridation

ADH Fluoride Engineer

Glenn Greenway, PE 501-661-2623

District Staff will offer training, monitoring and reporting assistance for Fluoride.



Review



Questions?



The amount of chlorine used right away after addition that reacts with impurities is the

- A. Chlorine dose
- B. Chlorine demand
- C. Chlorine residual
- D. Free Chlorine

B. Chlorine demand



The total amount of chlorine fed to the system is the

- A. Chlorine dose
- B. Chlorine demand
- C. Chlorine residual
- D. Free Chlorine

A. Chlorine dose



The _____ gives you protection from secondary contamination

- A. Chlorine dose
- B. Chlorine demand
- C. Chlorine residual
- D. Chlorine Back-feed

C. Chlorine residual



Which of the following, in equal amounts, is the more powerful disinfectant?

- A. Free Chlorine
- B. Combined Chlorine
- C. Chloramine
- D. All about the same

A. Free Chlorine



What method is approved for field measurement of Chlorine residual levels in the water distribution system?

- A. Chlorine residual method C
- B. Colorimetric method using Orthotolidine
- C. Colorimetric method using DPD
- D. Titration method using BOD

C. Colorimetric method using DPD



The Chlorine test kit should measure

- A. Free chlorine, combined chlorine, and total chlorine
- B. Chlorine dose, chlorine residual, and chlorine demand
- C. Free chlorine, chlorine dose, and total chlorine
- D. None of the above
- A. Free chlorine, combined chlorine, and total chlorine



Combined Chlorine + Free Chlorine equals ______?

- A. Chlorine dose
- B. Total Chlorine
- C. Chlorine residual
- D. Water that smells like Chlorine

B. Total Chlorine



What is the <u>recommended</u> Chlorine Residual level for remote sites?

- A. 0.5 mg/L
- B. 0.2 mg/L
- C. 0.5 g/L
- D. 0.2 g/L

B. 0.2 mg/L



"MCL" stands for _____?

- A. Minimum Chlorine Level
- B. Maximum Chlorine Level
- C. Maximum Contaminant Level
- D. Multiple Contact Line

C. Maximum Contaminant Level



Compliance and field analysis samples should be collected _____.

- A. at different points in the distribution system
- B. at the same time
- C. at different times for comparison
- D. in mason jars
 - B. at the same time



The MCL for Fluoride in Drinking Water is _____

- A. $4.0 \mu g/L$
- B. 0.8 ppm
- C. 4.0 ppm
- D. 2.0 mg/L

C. 4.0 ppm



The colorimetric field method for analyzing Fluoride concentration is _____.

- A. Electrophoresis
- B. HACH Fluoride Test Strips
- C. Specific Ion Electrode
- D. SPADNS

D. SPADNS



