Arkansas Department of Health

Engineering Section, Operator Licensing Program

presents the course

Public Water System Compliance

Monitoring and Bacteriological Sampling



The Safe Drinking Water Act requires all public water systems to collect and analyze samples for the presence of certain microbiological, bacteriological and chemical contaminants including inorganic and organic compounds.



Safe Drinking Water Act (SDWA) Requirements

- Each water utility has full responsibility for collecting and analyzing all compliance samples.
- The ADH Engineering Section and Laboratory make every effort to help PWSs meet monitoring compliance.
- All systems must be familiar with their monitoring requirements & schedules.



Monitoring-Record Keeping Requirements

Action to correct violations, Public Notices	3 years
Bacteriological Monitoring Record	5 years
Consumer Confidence Reports	3 years
Variances and exemptions	5 years
Written reports, sanitary surveys, etc	10 years
Treatment Operation Reports	10 years
Chemical Analysis Reports	10 years
Lead and Copper Rule Reports	12 years
Optimal Corrosion Control Records	.Indefinitely
Blueprints, Maps, Plans, Easements	Indefinitely



National Primary Drinking Water Regulations

- Each public water system must take routine samples from the distribution system for microbiological analysis for coliform bacteria.
- ➤ The basis for the old 1989 TCR is the testing for coliform bacteria in the drinking water systems.
- The new 2013 RTCR basis is to place more emphasis on correcting sanitary deficiencies that contribute to coliform bacteria in the distribution system and a higher emphasis when E-Coli is detected.



Sample Site Plans

 Routine compliance samples and repeat or replacement samples (resamples) must be collected according to the system's sampling site plan using designated site codes.

 This site plan must be submitted to and approved by the ADH Engineering Section. Systems should regularly review their site plans and submit updates/revisions as needed. (Service area expansions, inactive sites, population changes, etc.)



Why Is A Site Plan Required?

- To ensure your samples are representative of the distribution system.
- A plan documents sampling sites for reference.
- A site plan facilitates planning in case of contamination.
- Required by the Regulation.



Sample Site Plan Contents

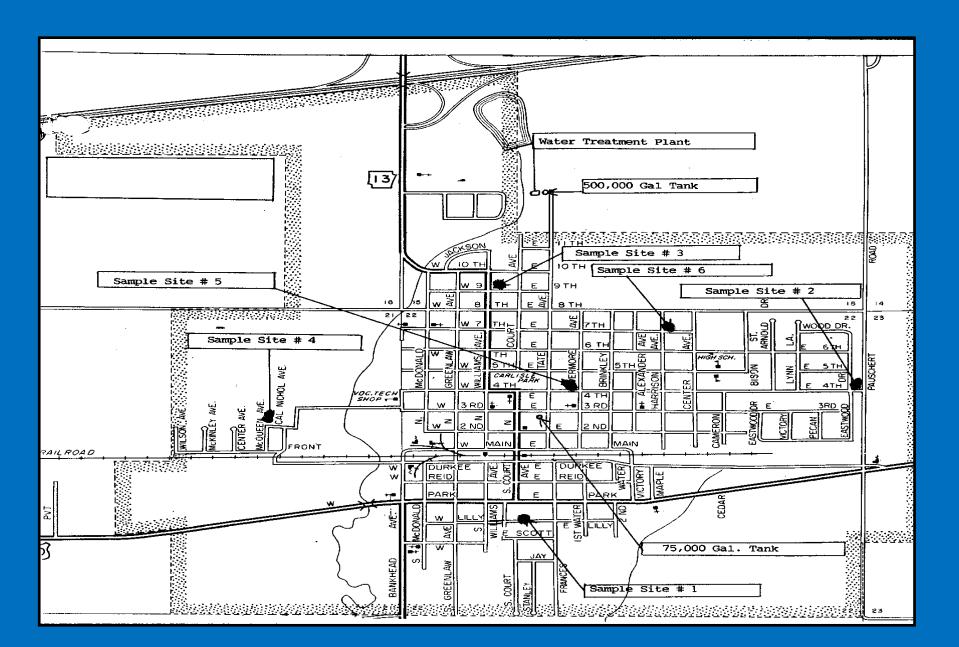
 An overall plan, sketch, drawing, map of the entire distribution system.

Layout of distribution system lines (mains, laterals, tanks, etc.).

Points of identification.



Site Plan





SAMPLING SITE PLAN

SITE IDENTIFICATION FORM

	Anytown Waterworks 001_			
PU	UBLIC WAT	ER SYSTE	M NAME ID #	
SITE NUMBER_1	PWS ID#	SITE#	LOCATION (STREET ADDRESS)	
REGULAR SAMPLE REGULAR RESAMPLE DOWNSTREAM RESAMPI UPSTREAM RESAMPLE ALTERNATE RESAMPLE	001 B 001 B 001 B 001 B 001 B	001 A 001 B 001 C 001 D	500 Main St ******(SAME AS ABOVE)******* 600 Main St 400 Main St 550 Main St	
SITE NUMBER 2	PWS ID#	SITE#	LOCATION (STREET ADDRESS)	
REGULAR SAMPLE REGULAR RESAMPLE DOWNSTREAM RESAMPI UPSTREAM RESAMPLE ALTERNATE RESAMPLE	001B 001B 001B 001B 001B	002 A 002 B 002 C 002 D	300 Peach St ******(SAME AS ABOVE)******* 400 Peach St 200 Peach St 250 Peach St	
SITE NUMBER 3	PWS ID#	SITE#	LOCATION (STREET ADDRESS)	
REGULAR SAMPLE REGULAR RESAMPLE DOWNSTREAM RESAMPI UPSTREAM RESAMPLE ALTERNATE RESAMPLE	001B 001B 001B 001B 001B	003 A 003 B 003 C 003 D	1201 My Lane ******(SAME AS ABOVE)****** 1300 My Lane 1100 My Lane 1250 My Lane	



Site Location Information

SITE NUMBER <u>001</u>	PWS ID#	SITE#	LOCATION (STREET ADDRESS)
REGULAR SAMPLE REGULAR RESAMPLE DOWNSTREAM RESAMPLE UPSTREAM RESAMPLE ALTERNATE RESAMPLE	B B B B B	001 A 001 B 001 C 001 D	*******(SAME AS ABOVE)

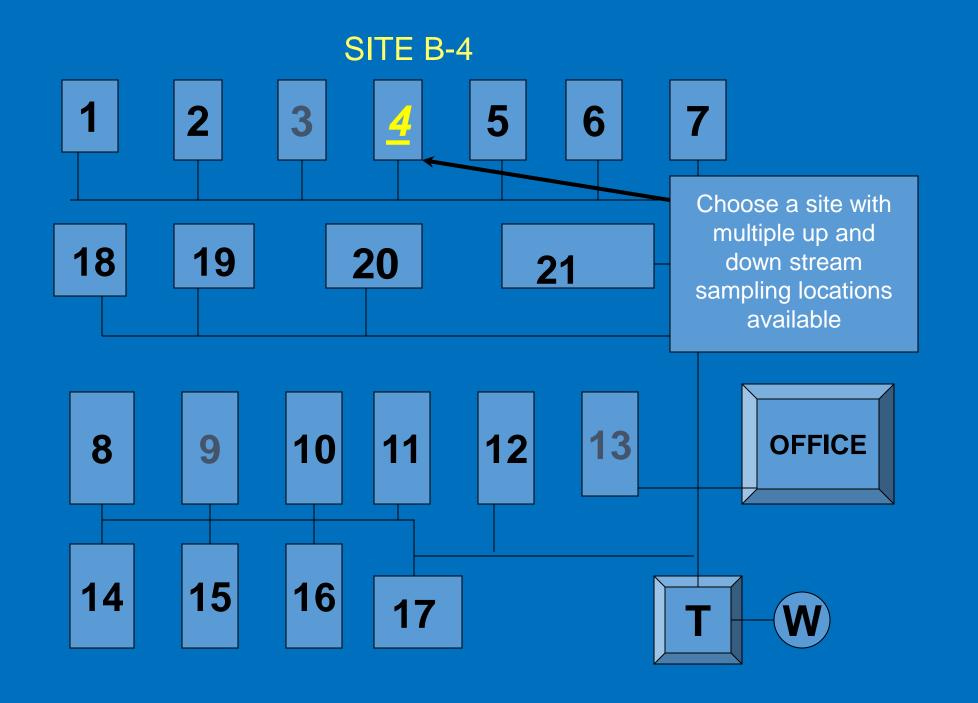


Bac-T Site Plan

 Routine compliance samples (regular distribution samples) and repeat samples (resamples) must be collected according to the system's sampling site plan using site codes.

 Routine compliance samples and resamples without a site code may be rejected by the laboratory.







Bac-T Site Plan

- Sample sites cannot be moved after established.
 - > Ex. Site B-1, 103 Elm Street is always B-1, 103 Elm Street.
- You can add as many sites as needed.
- All sites must be representative of the distribution system and approved by the ADH.



Sterilization Seal





BacT Sampling

 To ensure accurate testing, each sample bottle has a sample preservation agent (sodium thiosulfate) present as a small amount of liquid, powder, or solid.

Do Not Rinse the bottle before sampling.



SODIUM THIOSULFATE





Check the Expiration Date





Sample Amount

- In order to be analyzed, the sample must contain a minimum of 100ml of water.
- The bottle must be filled at least to the indicator mark; however, an air space should be left.
- Do not overflow the bottle.

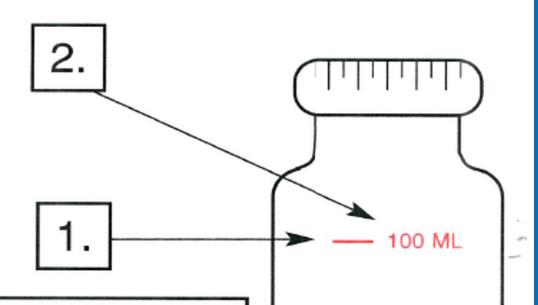


Indicator Mark









- 1. Water must be touching this line.
- 2. Water must not be above the 100 ml letters.



Responsibility

 Public Water Systems must submit samples monthly.

 Samples must be analyzed in a certified lab.



Responsibility

 Failure to receive sample bottles from the Department does not relieve you from required compliance sampling.

You should contact your ADH District Staff if you experience sampling problems.



Bacteriological Monitoring

• The minimum number of samples to be submitted by a community or non-transient public water system in Arkansas is three (3) samples per month.

 Arkansas Regulations are more stringent than Federal Regulations.



HOW MANY?

The number of required samples to be submitted is determined by the system's <u>population</u>, but no less than 3 per month.



Bac-T Sampling Requirements

Population	Min. # of Monthly Samples
3,300 or less	3
3,301-4,100	4
4,101-4,900	5
4,901-5,800	6
5,801-6,700	7
6,701-7,600	8
7,601-8,500	9
8,501-12,900	10
12,901-17,200	15
17,201-21,500	20
21,501-25,000	25
25,001 +	Contact ADH

^{*}For community and non-transient non-community PWS



Split Monthly Sampling

Ground water systems with a population greater than 4,900 and surface water or surface water influenced systems that collect more than one (1) routine sample each month must split their sample collection into two or more sample periods per month. Preferably every two weeks.



Other Bac-T Sampling Requirements

New Construction

- > Water Mains
- > Treatment Facilities
- Storage Tanks

Two BacT samples obtained on consecutive days must pass before facilities can be placed into service.

Investigative (complaints, system function)
Boil Order



BACTERIOLOGICAL SAMPLING

Collecting The Sample



When to collect samples?

*Systems are required to sample monthly

- Sample according to your lab schedule
- Always use your site plan
- Make sure to label samples appropriately



Do not collect samples from:

- > fire hydrants
- >blowoffs
- >yard hydrants with weep holes
- > frost proof faucets
- >or swivel type faucets



Collect samples from sites that are:

- >used frequently
- > sampling stations
- >indoor sites, if practical
- >non swivel type faucets
- * Avoid contamination from rain or wind blown dust



The 5 Steps For Proper BacT Sampling



Step #1: Flush



- Let the water rapidly flow long enough to flush out the lines and secure a representative fresh sample.
- We recommend two (2) minutes or longer.

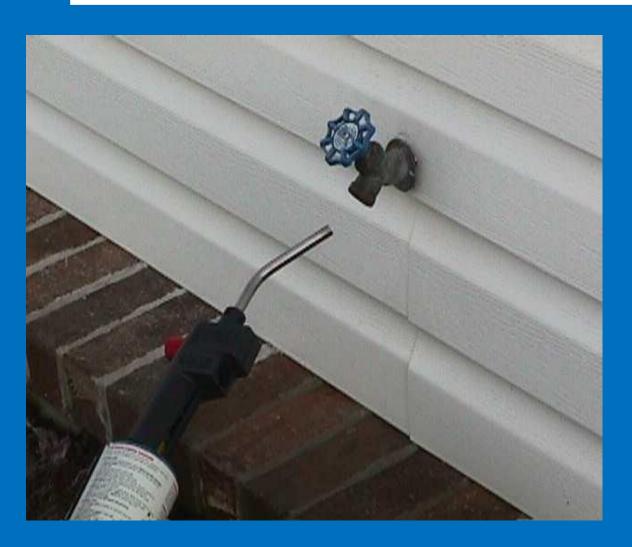


STEP # 2 Check Chlorine Residual





STEP # 3 Decontaminate the Faucet



• Flame the faucet sufficiently to evaporate water.

Don't flame plastic!



STEP # 4 Flush again



- Flush out the heated water.
- ADH recommends minimum of one (1) minute.
- Then slow the flow to a steady nonsplashing stream.



STEP # 5 : Sample



- Hold the bottle at a slight angle and fill to the indicator mark.
- Avoid letting the water splash against the rim of the bottle, your hands, or near by objects.
- Do not let the bottle touch the faucet or any other object.



Dry the Bottle



- Check for 100 mL mark
- Replace the cap.
- After the cap is replaced wipe any moisture off the outside of the bottle and cap.



The Five Steps to proper BacT Sampling

- 1. Flush
- 2. Check Chlorine Residual
- 3. Flame
- 4. Flush
- 5. Sample



Fill out the sample collection form properly



- Use a permanent pen, pencil, or type.
- Make sure you fill it out correctly.
- Don't get in a rush.
- Keep the back page for your records.
- Do not use "Liquid Paper or Wite Out" on sample collection forms. If a mistake is made, strike through, correct the information, then date/initial form.



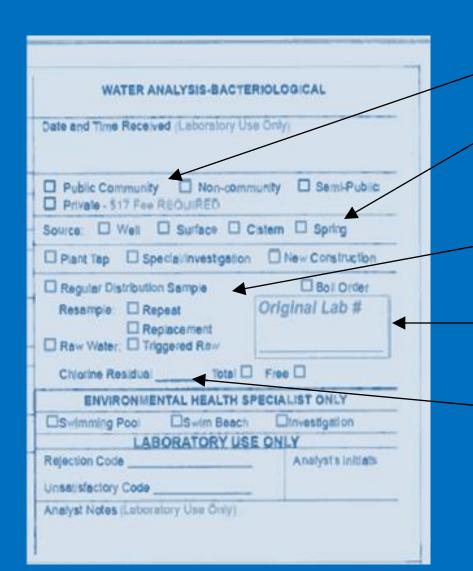
Complete the left side of the Bacti form

The date, Time, Water System, System ID#, Site Code, Location, and Collected by

Bacteriological Collection Form Template									
Public Health Little Rock, A LABORAT	DEPARTMENT OF HEA n Laboratory, 201 South I AR 72205-5425 TORY USE ONLY IT WRITE			aboratory Number poratory Use Only)	WATER ANALYSIS-BACTERIOLOGICAL Date and Time Received (Laboratory Use Only)				
	SECTION 1 - Da	te and Time Sample C			SECTION 4 – Sample Type				
MONTH	DAY YEAR	HOUR	(Must Check E	*	☐ Public Community ☐ Non-community ☐ Semi-Public ☐ Private - \$17 Fee REQUIRED				
	TION O BULLIUM	Exact Time	AM		Private - \$17 Fee REQUIRED				
Water Syste		n-Community and Sen Water System ID Numb		Site Code	SECTION 5 – Source Well Surface Cistern Spring				
Definite Location of Sample		City	City County Collected By:		SECTION 6 – Purpose Boil Order Special/Investigation New Construction Raw Water Raw Water with Count				
	SECTION 3 - Privat	te Submitters, ADH, Lo	ocal Health L	Jnits Only	Regular Distribution Sample				
Definite Location of Sample			Collected By:		Resample Type:				
City			on Filo. No Foo Included	Chlorine Residual (circle one) Free or Total					
\$17.00 Fee Per Sample				off File, No Fee included	ENVIRONMENTAL HEALTH SPECIALIST ONLY				
Send Report To:					☐ Swim Beach ☐ Investigation				
					LABORATORY USE ONLY				
Address City/State/Zip HL-01 (R 04/17)					Rejection/Disclaimer Code Initials Analyst Notes:				



Complete the right side of the form:



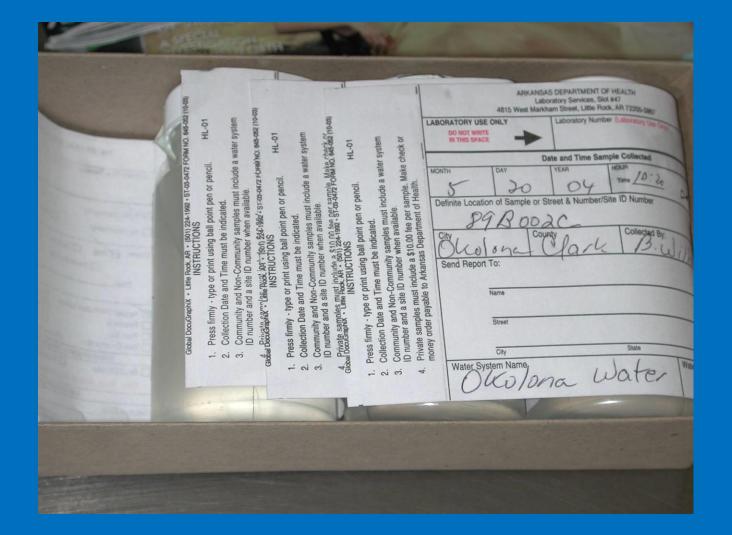
- Check system type
- In the "Source" section check your source type
- Check what kind of sample it is
- Original Lab# for follow-up samples
- Record chlorine residual



FINAL STEP

- Proofread the form to make sure everything is correct, incomplete forms are usually rejected.
- Curl the form around the bottle so that the writing is turned AWAY from the bottle; replace the bottle and the form in the container, and mail or deliver immediately.
- Make sure you get your receipt from the lab or health unit when you drop off your samples. If the lab does not have a receipt make your own with the date, time, name, and signature of person receiving the samples.









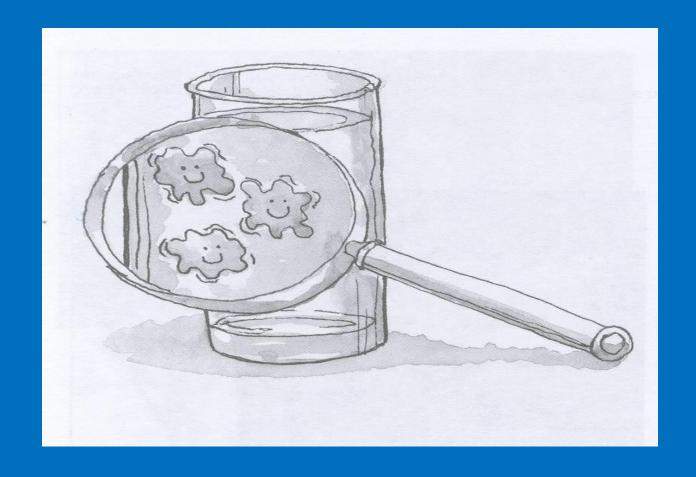
The sample(s) <u>must be ANALYZED by the laboratory</u> <u>within 30 hours</u> of the time of sample collection or it will be rejected.

The day of receipt by the Lab must be a normal business day - not a weekend or Holiday.

We recommend you collect the sample just prior to delivery.



SAMPLE RESULTS: WHAT DO THEY MEAN?





SAMPLE RESULTS

There are three possible results for your sample

- 1) <u>SAFE</u> (A, Absent)
- 2) <u>UNSAFE</u> (TCP, P, Total Coliform Present, E-coli Present)
- 3) **INVALID**



SAFE SAMPLES

•Do not have to be replaced

•Keep you in compliance!



UNSAFE SAMPLES (Present) or (P)

*****MUST BE RESAMPLED*****

- Resample Original site
- Sample Upstream location
- Sample Downstream location



INVALID SAMPLES

 An Invalid sample is neither safe nor unsafe.

*If a sample result shows that a sample is "Invalid", that sample must be replaced with a sample from the original site where it was collected.



Resamples

- To be taken within 24 hours* of receipt of notice of coliform positive result.
- Must be taken at the same site as the original (plus upstream and downstream sites for Coliform positive.
- Must reference the lab number of the original sample triggering the resamples
- Must be marked resample—repeat (following TCP) or resample—replacement (rejected)
- All Repeat samples to be collected on the same day.



Original Sample Result

<u>Lab no</u>	Site ID	Site Address	1201	MY	LANE			County	Collected	Time	Received	Time	Collected by
1500675	001B003							INDE	7022014	1130	7032014	742	MW
Specimen co	<u>ode</u> WEL	Purpose Purpose	REG	Cate	gory	PUB	Rejection						
Comments	Comments Chlorine Residual			Res	aults TOTA	AL COLIF	ORMS Prese	nt					
	<u>Disclaimer</u>				E. CC	XLI Absen	nt						

Public H	KANSAS DEPARTMENT OF I lealth Laboratory, 201 South N Little Rock, AR 72205-542	WATER ANALYSIS-BACTERIOLOGICAL					
DO NOT WRITE	Sample Shipped Via (Laboratory Use Only)		boratory Number boratory Use Only)	Date and Time Received (Laboratory Use Only)			
MONTH DAY YEAR	Time Sample Collecte HOUR Exact Time	Public Community Non-community Semi-Public Private - \$17 Fee REQUIRED					
	ion-Community Syste			Source: Mell Surface Cistern Spring			
Water System Name	Water System ID Number	mber (Required) Site Code		☐ Plant Tap ☐ Special/Investigation ☐ New Construction ☐ Regular Distribution Sample ☐ Boil Order			
Definite Location of Sample	City City Cubmitters/Local Healt	County	Collected By:	Resample: Repeat Original Lab # 1500675			
Definite Location of Sample		Collected By:		Chlorine Residual Total ☐ Free ☐ ENVIRONMENTAL HEALTH SPECIALIST ONLY			
City County	Note: Private Submitters M	lust Enclose a \$	17.00 Per Sample Fee	Swimming Pool Swim Beach Investigation LABORATORY USE ONLY			
Send Report To: Name				Rejection Code Analyst's Initials Unsatisfactory Code			
Address — City/State/Zip —				Analyst Notes (Laboratory Use Only)			



Resample Within the Site Plan

Following a sample that is total coliform positive repeat samples must be collected from:

- Sample at original site.
- Sample at a downstream site. (within 5 services)
- Sample at an upstream site. (within 5 services)

Must include original sample number reference Must follow approved sample site plan



SAMPLING SITE PLAN

SITE IDENTIFICATION FORM

	Any	town Waterv	vorks 001
PU	UBLIC WAT	ER SYSTE	M NAME ID #
SITE NUMBER_1	PWS ID#	SITE#	LOCATION (STREET ADDRESS)
REGULAR SAMPLE REGULAR RESAMPLE DOWNSTREAM RESAMPI UPSTREAM RESAMPLE ALTERNATE RESAMPLE	001 B 001 B 001 B 001 B 001 B	001 A 001 B 001 C 001 D	500 Main St ******(SAME AS ABOVE)******* 600 Main St 400 Main St 550 Main St
SITE NUMBER 2	PWS ID#	SITE#	LOCATION (STREET ADDRESS)
REGULAR SAMPLE REGULAR RESAMPLE DOWNSTREAM RESAMPI UPSTREAM RESAMPLE ALTERNATE RESAMPLE	001B 001B 001B 001B 001B	002 A 002 B 002 C 002 D	300 Peach St ******(SAME AS ABOVE)******* 400 Peach St 200 Peach St 250 Peach St
SITE NUMBER 3	PWS ID#	SITE#	LOCATION (STREET ADDRESS)
REGULAR SAMPLE REGULAR RESAMPLE DOWNSTREAM RESAMPI UPSTREAM RESAMPLE ALTERNATE RESAMPLE	001B 001B 001B 001B 001B	003 A 003 B 003 C 003 D	1201 My Lane ******(SAME AS ABOVE)****** 1300 My Lane 1100 My Lane 1250 My Lane



Repeat Samples

 RTCR - Failure to conduct all required Repeat sampling will trigger a Level 1 or 2 assessment as appropriate.

*E.Coli MCL issued in addition to a Level 2 Assessement trigger if all repeat sampling not conducted after an E.Coli positive routine sample.



Repeat Samples

- If any repeat sample is total coliform positive, an additional set of repeat samples must be collected*.
- *The process must be repeated until one complete set is negative, or it is determined that a MCL has been exceeded or an Assessment has been triggered.



BACTERIOLOGICAL SUMMARY REPORT

Division of Engineering Arkansas Department of Health 4815 West Markham Street Slot 37 Little Rock, Arkansas 72205-3867

Tuesday, April 01, 2003

Pws ID XXX

Your Water System
Your name
Your Address
Your City, AR Zip

The following samples were Total Coliform and E. Coli absent, no action is required.

<u>Lab No.</u> <u>Site</u> 3045002 472B001	Site Address	DOROTHY WADE 70 HARVARD		County CRIT	<u>Collected</u> 3262003	Time 800	Received 3272003	<u>Time</u> 740	Collected By Your Name
Specimen code WEL	Purpose REG	Category PUB	Rejection code		RESULT	7	TOTAL COLI	FORMS	ABSENT/100 ML
Comment ANALYZED	03/27/2003 10:30	AM <u>Disclaim</u>	et				E. COLI ABS	SENT/1 00) ML

<u>Lab No.</u> Site	Site Address CORNELIUS WHITAKER JR	County	Collected	<u>Time</u>	Received	<u>Time</u>	Collected By
3045003 472B003	111 GANNT	CRIT	3262003	830	3272003	740	Your Name
Specimen code WEL	Purpose REG Category PUB Rejection cod	<u>e</u>	RESULT	•	TOTAL COLI	FORMS	ABSENT/100 ML
					E. COLI ABS	SENT/1 0	D ML
Comment ANALYZED	03/27/2003 10:30 AM <u>Disclaimer</u>						•



Division of Engineering

Arkansas Department of Health

4815 West Markham Street Slot 37

Little Rock, Arkansas 72205-3867

BACTERIOLOGICAL SUMMARY REPORT

Tuesday, April 01, 2003

Your Water System
Your name
Your Address
Your City, AR Zip

CHECK THE FOLLOWING RESULTS AND IF REQUIRED TAKE THE APPROPRIATE ACTION LIST BELOW

Pws ID XXX

Lab No. Site Site Address SHIRLEY PERKINS <u>Time</u> County Collected Received <u>Time</u> **Collected By** 3045087 378B001 102 BERNICE DR MISS 3262003 1520 3272003 **Your Name** Specimen code Category PUB Rejection QUANTITY INSUFFICIENT Purpose REG Comment Result

Actions to Take: Collect one repeat sample at the same site.



Division of Engineering Arkansas Department of Health 4815 West Markham Street Slot 37 Little Rock, Arkansas 72205-3867

BACTERIOLOGICAL SUMMARY REPORT

Tuesday, April 01, 2003

Your Water System Pws ID XXX
Your name
Your Address
Your City, AR Zip

CHECK THE FOLLOWING RESULTS AND IF REQUIRED TAKE THE APPROPRIATE ACTION LIST BELOW

<u>Lab No.</u> <u>Site</u>	<u>Site A</u>	ddress	TRUE VINE	CHUR	CH	County	Collected	<u>Time</u>	Received	<u>Time</u>	Collected By
3045001 B	002		326 HWY 77	BYPA	ASS	CRIT	3262003	815	3272003	740	Your Name
Specimen code	WEL Purpos	e REG	Category	PUB	Rejection	,					
<u>Comment</u> ANA	Comment ANALYZED 03/27/2003 10:30 AM						<u>it</u> P TO	TAL CO	OLIFORMSP	RESENT	/100 ML**
							EA E	. COLI	ABSENT/	100 ML	

Three repeat samples must be collected on the same day, one at the orginal site, site A; one within 5 service connections up stream, site B; & one within 5 service connections down stream, site C. Use the appropriate site identification number including the A,B or C designation (see your bacteriological sample site plan). Water systems with only one service connection, may collect all samples from the same site.

3 BOTTLE(S) WILL BE SENT TO YOU FOR RE-SAMPLES

Additional information is shown in the column (Interpretation) on the back of this form.



Confirmed E-Coli Positive Samples

Acute MCLs

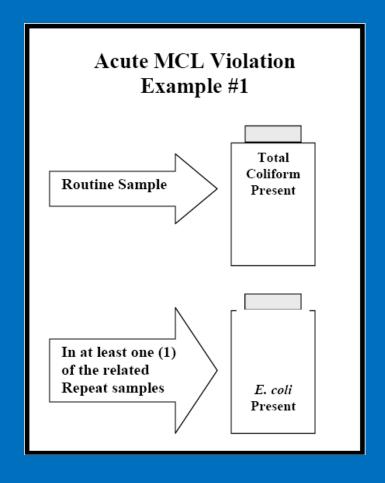
- Confirmed Total Coliform positive repeat sample following an initial *E-Coli* positive sample.
- Confirmed E-Coli positive repeat sample following an initial Total Coliform or E-Coli positive sample.

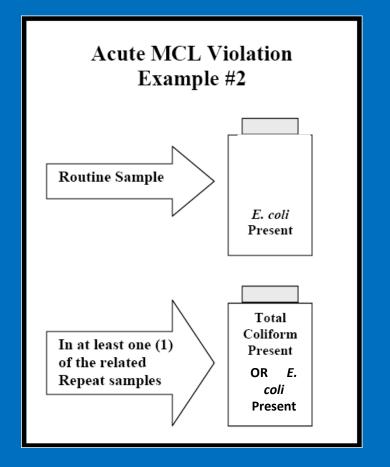
RTCR also includes:

- Failure to take all required repeat samples following an E-Colipositive sample.
- Failure to test for *E-Coli* when any repeat sample is Total Coliform positive.



Acute MCL Violation







Acute MCLs

When an Acute MCL is issued, the system must conduct public notice within 24-hours. The ADH requires the system issue a Boil-Water Advisory to consumers until follow-up samples verify the presence of disinfectant residual and the absence of Coliform bacteria.



Acute MCLs

The RTCR will also require that a Level 2 assessment of the water system be conducted to identify the possible presence of sanitary defects or monitoring practices and the likely reason for triggering the assessment.



Multiple Coliform Positive Samples

- Trigger levels for Coliform positive samples:
 - Two (2) or more coliform positive samples for systems collecting less than 40 routine samples per month
 - More than 5% coliform positive samples for systems collecting 40 or more routine samples.
- Trigger results in a Level 1 Assessment, if a second trigger occurs within 12 months, a Level 2 Assessment is required



Level 1 Assessments

 A basic examination of the source water, treatment, distribution system and relevant operational practices

 Purpose is to identify the possible presence of sanitary defects, defects in distribution system coliform monitoring practices, and (when possible) the likely reason that the system triggered the assessment.

Conducted by the Water System



Level 2 Assessments

 A more in-depth examination of the source water, treatment, distribution system and relevant operational practices

• Purpose is to identify the possible presence of sanitary defects, defects in distribution system coliform monitoring practices, and (when possible) the likely reason that the system triggered the assessment.

Conducted by the State



Assessments Elements

- Minimum elements include
 - Review and identification of atypical events that could affect distributed water quality or indicate that distributed water quality was impaired.
 - Changes in distribution system maintenance and operation that could affect distributed water quality.
 - Source and treatment considerations that bear on distributed water quality.
 - Existing water quality monitoring data.
 - Inadequacies in sample sites, sampling protocol, and sample processing.



Assessments

- Assessment report due to the State within 30days of PWS learning of the trigger.
- Sanitary defects, corrective actions completed, and a proposed timetable for any corrective actions (if needed) not already completed must be described in the assessment report the PWS submits to the State.
- If the State determines the assessment is not sufficient, the State must consult with the PWS and the PWS must submit a revised report on an agreed-upon schedule



Arkansas Department of Health

RTCR Level 1 Assessment Form

System Name:			Source Water	r:	PWSID #
System Type:	PWS Address:				
Operator in Responsible Charge (ORC):					
City, State:					
County:					Sample Site info:
Person that collected TC samples if different than ORC:			Phone:		
Address, City, State, Zip:					
Date Assessment Completed:	Completed by:				
Questions (1-4)		Reviewed? (Y/N or N/A)	Issue(s) Found? (Y/N)	Issue Description	Corrective Action Taken (Including Date)
Evaluate sample sitecondition or location of tap -regular use of tap/service -POE/POU -adequate disinfectant le -history of sample resul -softeners					
2. Sample protocol followed and reviewed. -flush tap -remove aerator -no swivel -fresh sample bottles	able				
3. Have any of the following occurred at relevant facilities of TC samples? -any interruptions or upsets in the treatment process -any reported loss of pressure events -reported vandalism and/or unauthorized access to faciliti-visible indicators of unsanitary conditions reported -Has there been a fire fighting event, flushing operation, s					
Have there been any recent operational changes to the system of the	ystem?				



RTCR Level 1 Assessment Form

			1	T.	1			
	Questions (5-8)	Reviewed? (Y/N or N/A)	Issue(s) Found? (Y/N)	Issue Description	Corrective Action Taken (Including Date)			
5. Distribution System -system pressure -cross connection -pump station -repairs	-air relief valves -fire hydrants or blow off -breaks							
6. Storage Tank -screens -security -access opening -condition of tank	-vent -drain / overflow -pressure tank -O&M							
7. Treatment Process -interruptions / upsets -O&M -monitoring								
8. Source - Well -sanitary seal -vent screened -air gap -pump to waste line -cross connection -security	Spring Surface Water -condition of spring development -condition of spring box -algae blooms -security Surface Water -heavy rainfall -high turbidity -lake turnover -algae blooms -other impacts							
Additional Comments:								
Name of person completing fo	orm:	Signa	ture:		Date:			
Title and Organization:								
Complete the assessment and submit this form within 30 days to: Engineering Section, Slot 37 Arkansas Department of Health 4815 W. Markham St. Little Rock, AR 72205								
Likely reason for total System has corrected the second	uccessfully completed. (Y/N & Date) coliform positives occurrence is established. he problem. (Y/N & Date) and / or granted? – Rationale r:							



Assessments – Corrective Action

- The PWS must correct all sanitary defects found during the assessment
- For corrective actions not completed by the time the report is submitted, the PWS must complete the corrective actions in compliance with a timetable approved by the State
 - The PWS must notify the State when each scheduled corrective action is taken
- Corrective actions should be completed in accordance with recognized industry guidance and best professional judgment.



Assessments - Violations

- Treatment Technique (TT) Violations
 - PWS fails to conduct required Assessment
 - PWS fails to conduct required Corrective Action(s) identified during the Assessement
 - Public notice required for TT violations.



Assessments - CCR

 Annual PWS Consumer Confidence Report (CCR) must contain information about the number of assessments required and corrective actions taken, and, if appropriate, the number of corrective actions not completed.



SAMPLE RESULTS

 After you send your sample in you should receive your results in 7-10 working days. If you do not- Call and check on your sample.

Why?

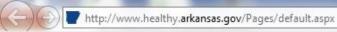
To make sure you will be in compliance.

Because:

- The lab may not have received it.
- It could be lost in the mail.
- Never shipped.
- Or the results may just be behind schedule.







D- CX



Arkansas Department of He... ×



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Arkansas Department of Health



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Services People All

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In-Home Services Transition to Private Sector

- · Frequently asked questions
- · Financial information.





Forms

Cosmetology Engineering Health Care Decision Forms

Grants

Grant and Bid Opportunities

Top Stories

February 3 Health Department to host Healthy Active Arkansas orientation meeting

January 26 Arkansas Resident Tests Positive for Zika Virus

December 28 Flooding Safety Tips for Homes and Onsite Wastewater

% Most Requested

Cosmetology

Flu Clinics

WIC (Women Infants, & Children)









Arkansas Department of Health



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Local Health Units

Tobacco Quitline



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Drinking Water Information for Arkansans

An abundant supply of safe, high-quality drinking water is vital to everyone's health, comfort, quality of life and economic well-being. Because Arkansans depend upon professionals affiliated with our water utilities and with our state agencies, including the Arkansas Department of Health (ADH), to ensure a constant supply of dependable, safe, clean water service to our homes, farms, business and industries.

- · Bacteriological Sample Results
- · Boil Water Order Status Report

Contact	Address	Phone	Fax
Drinking Water	4815 West Markham, Slot 37	501 661-2623	501 661-2032
	Little Rock, AR 72205-3867		

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Health & Safety Topics

Diseases & Conditions Emergency Preparedness & Response Environmental Health Healthy Living Injury, Violence & Safety Life Stages & Populations

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American Recovery and Reinvestment Act of 2009 Arkansas Department of Health 4815 West Markham Street Little Rock, Arkansas 72205 1-501-661-2000 or 1-800-462-0599 Google Map







Arkansas Department of Health



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Clicking on a letter in the block below will open a new browser window which will contain a listing of bacteriological sample results for public water systems whose names start with the number or letter indicated. Samples are listed only if the results have been finalized, or if the sample was rejected. Samples in process are not shown!

Only samples received by the Arkansas Department of Health Laboratory in the past 30 days are shown.

Raw water samples are not shown. Construction samples not submitted under the water system's ID number are also not shown.

1234567890ABCDEFGHIJKLMNOPQRSTUVWXYZ

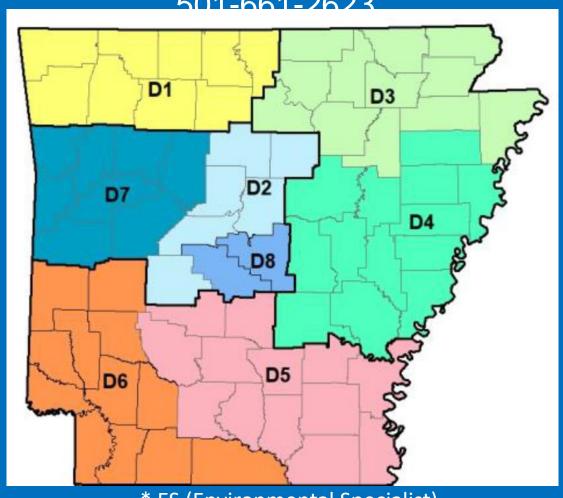


PWS Bacti Results for samples received in the past 30 days										^	
system name	pws id	Lab#	collected	Date Received	Site id	Site Location	collected by	purpose	Total Coliform	E Coli	
WATER ASSOCIATION	544	1209987	8232011	08/24/2011	544B004	ELVIN HELMS, 127 RUSHWOOD RD ELDORADO	GW	REG	Total Coliform Absent	E Coli Absent	1 =
WATER ASSOCIATION	544	1209986	8232011	08/24/2011	544B001	LLOYD WOOD , 5423 JCT CITY HWY ELDORADO	NOT INDICATED	REG	Total Coliform Absent	E Coli Absent	
WATER ASSOCIATION	544	1209985	8232011	08/24/2011		RONNIE COURTNEY , 2846 IRON MTN RD ELDORADO	GW	REG	Total Coliform Absent	E Coli Absent	
LE WATERWORKS	569	1210919	8312011	09/01/2011	589Z74180	PATHWAY CHURCH FIRE LINE, FAYETTEVILLE	JORDAN	NEW	Total Coliform Absent	E Coli Absent	
LE WATERWORKS	569	1210781	8302011	08/31/2011	589Z74180	PATHWAY CHURCH FIRE LINE, FAYETTEVILLE	JORDAN	NEW	Total Coliform Absent	E Coli Absent	
LE WATERWORKS	569	1210413	8252011	08/26/2011	589Z74159	U OF A FOOTBALL, FAYETTEVILLE	JORDAN	NEW	Total Coliform Absent	E Coli Absent	
LE WATERWORKS	589	1210210	8242011	08/25/2011	569Z73405	U OF A FOOTBALL, FAYETTEVILLE	JORDAN	NEW	Total Coliform Absent	E Coli Absent	
LE WATERWORKS	589	1209377	8172011	08/18/2011	569Z74148	U OF A 12" PHASE III, FAYETTEVILLE	JORDAN	NEW	Total Coliform Absent	E Coli Absent	
LE WATERWORKS	589	1208224	8112011	08/12/2011	569B017	1950 N LEVERITT AVE,	WATKINS	REG	Total Coliform Absent	E Coli Absent	
LE WATERWORKS	589	1208223	8112011	08/12/2011	569B014	1130 N GARLAND AVE ,	WATKINS	REG	Total Coliform Absent	E Coli Absent	
LE WATERWORKS	589	1208222	8112011	08/12/2011	569B015	708 N GARLAND AVE,	WATKINS	REG	Total Coliform Absent	E Coli Absent	
LE WATERWORKS	589	1208221	8112011	08/12/2011	569B041	2345 W DOGWOOD ST,	WATKINS	REG	Total Coliform Absent	E Coli Absent	
LE WATERWORKS	589	1208220	8112011	08/12/2011	569B090	3526 N HWY 112,	WATKINS	REG	Total Coliform Absent	E Coli Absent	
LE WATERWORKS	589	1207945	8102011	08/11/2011	569B028	100 N SUMMIT AVE,	WATKINS	REG	Total Coliform Absent	E Coli Absent	
LE WATERWORKS	589	1207944	8102011	08/11/2011	569B036	1802 N COLLEGE AVE,	WATKINS	REG	Total Coliform Absent	E Coli Absent	
LE WATERWORKS	589	1207943	8102011	08/11/2011	569B083	205 W 6TH ST ,	WATKINS	REG	Total Coliform Absent	E Coli Absent	
LE WATERWORKS	569	1207942	8102011	08/11/2011	569B037	380 N COLLEGE AVE,	WATKINS	REG	Total Coliform Absent	E Coli Absent	
LE WATERWORKS	589	1207941	8102011	08/11/2011	569B038	863 W DICKSON ST ,	WATKINS	REG	Total Coliform Absent	E Coli	1



ENGINEERING DISTRICTS

501-661-2623







BACTERIOLOGICAL MONITORING REPORT



BMR

A copy of all reports and supporting documentation/sample results must be maintained in the water system's files for a minimum of *five (5)* years.

The completed form must be submitted to the Engineering Section by the 10th day of the month following measurement.

Failure to submit form by the 10th can result in a Monitoring and Reporting violation.



Bacteriological Monitoring Report

- Required Information:
 - Date date samples are taken
 - Sample Site # For regular and resamples, samples must be from an approved sample site plan
 - Type of Sample Regular, Resample (Repeat/Replacement), Raw, etc.
 - Disinfectant Residual Residual measured from each site sampled for TCR compliance at the time the bacteriological sample is collected.



PUBLIC WATER SYSTEM - BACTERIOLOGICAL MONITORING RECORD

Arkenses Department of Health / Engineering Section

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13-12	W8 84B	Research	12.7	344c	122551	122556	Tue 2-20	
13-12	28-84A	lesangle	1.6				Tue 2-20	
-12-12	Hwy 62	Res.	17. 6		122553	122552	Tue 2-20	L
13-12		R.D.	1.0	Sofe	122554		Mon 2-12 Tue 2-20	
-5-12 -6-12	Wixon R.	725	2.2	Safe	122555			2-12-
-5-12	628-82 628-84	Keg	46	rese	62255Z		Man 2-12	2-/2-
-5-12	628-B1	Res	1.2	Sate	122558		Mon 2-12	
DATE	SAMPLE SITE #	TYPE - REGULAR OR RESAMPLE	CHLORINE RESIDUAL MGAL	LAB RESULTS	Sampte)	(for Sample triggering resempto)	DAY/DATE RESULTS RECEIVED	(Day/Dat/ Recsived
				1	Leb#	Lab#		RIESAMPI CONTAINE

BMR

Type of sample:

- Regular* normal monthly compliance sample/site plan
 - Repeat* repeat (w/ upstream, downstream) for sample that was coliform positive, etc.
 - Replacement *- replacement for sample that was invalid quantity not sufficient, old, leaked in transit, etc.
- Raw (or Triggered Raw) untreated water from the source of supply (Triggered - GWR).
- Boil Order* self explanatory
- Special / Investigative*, New Construction*, Plant Tap*
 - samples submitted for special purposes



^{*}Chlorine Residual - Chlorine residual measured at the tap sampled on the day of sampling, left blank for Raw samples.

BMR

The licensed operator or operator of record for the water system <u>must sign the form,</u> certifying that the information presented on the form is true and accurate.



PUBLIC WATER SYSTEM - BACTERIOLOGICAL MONITORING RECORD

Arkenses Department of Health / Engineering Section

DATE	SAMPLE SITE	TYPE - REGULAR OR RESAMPLE	CHLORINE RESIDUAL MGAL	LAB RESULTS	Leb# (for Sample)	Lab # (for Sample triggering resempto)	DAY/D/ RESUI RECEN	LTS	RESAMPLE CONTAINER: (Day/Date Received)
-5-12	628-B1	Res	1.2	Sate	122558		Mon 2	-72	-
-5-12	628-82	Keg	1/2/	Reset.	2257			-72	2-12-12
-5-12	628-84	Rea	22	Ursale	122556		Mar 2-	-/2	2-12-12
-6-12	Nixon R.	B. O.	0.9	Safe	122555		Mon 2		
13-12	Hwy 62	B.O.	1.0		122554		Tue 2	-20	
-13-12	628-82	Res.	1.0		122553	122553		-20	
-13-12	628-84A	Resample	1.6	Safe	122552	122556		-20	
-13-/2	W8-84B	Research	1-1	safe	122551			-20	
-/3-/2	628-840	Resample	1.3	5464	12.2550	122556	Tae 2	-70	
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(501) 661-2623

What happens to samples once they reach our lab?



Laboratory Information

- The ADH uses the "MMO MUG" or colilert method to test for total coliform bacteria and E-coli bacteria.
- Colilert is a reagent that is added to a 100 ml sample. A single cell of coliform bacteria will turn the sample yellow. The presence of a single cell of E-coli bacteria will turn the sample blue under fluorescent light.
- There is an 18 hour and 24 hour colliert reagent. The 18 hour reagent can only be used for boil order samples. Incubation temperature is 35°C (95°F).



"MMO-MUG"

Minimal Medium ONPG (O-Nitrophenyl-ß-dgalactopyranoside) and MUG (4-Methylumbelliferyl-ß-dglucuronide)

Totally unimportant, I just figured you'd ask!



SOME DAYS IT'S THIS MANY....





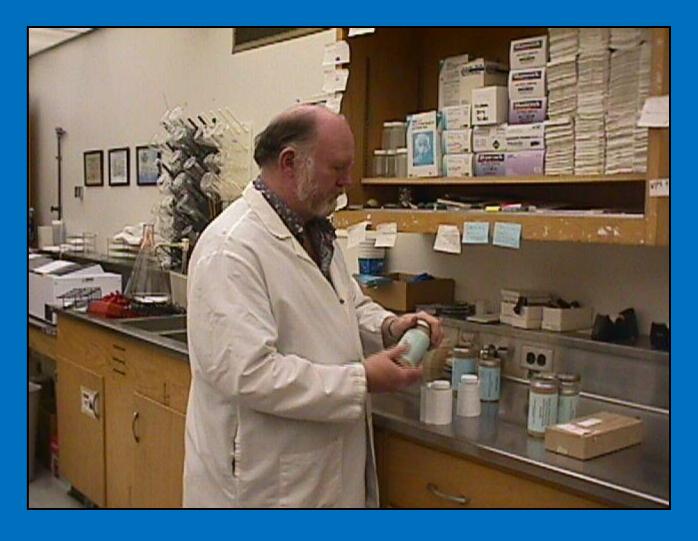
OTHER TIMES IT'S THIS MANY

(OR A WHOLE LOT MORE)





OPENING THE CANS





CHECKING THE FORMS FOR ERRORS





CHECKING THEM TWICE





ASSIGNING LABORATORY NUMBERS





PLACING SAMPLE NUMBERS ON BOTTLES



This is why Operators do not write on the caps or the sides or place labels on the bottles.



SAMPLES WITH PROBLEMS?





SAMPLE BOTTLE ISSUES

- Do not write on caps and sides of bottles. The ADH laboratory uses this space to write lab numbers for keeping track of samples. Writing on the sides obstructs the view of the samples and also causes fluorescence & interferes with reading the results.
- Do not <u>place Avery-type labels on the bottles</u> which obstructs the view of the samples and also causes fluorescence.
- Do not use "liquid paper or White-Out" on the sample collection forms (lab slips). This causes extra time in processing for the samples and delays final results. If a mistake is made, strike through the incorrect information, correct, and initial/date form.



ADDING COLILERT REAGENT



Coliform bacteria produce an enzyme that reacts with the colilert reagent and turns the reagent yellow.



MIXING REAGENT WITH THE SAMPLES





PREPARING SAMPLES FOR INCUBATOR





SETTING SAMPLES IN THE INCUBATOR





CHECKING UPPER INCUBATOR TEMP

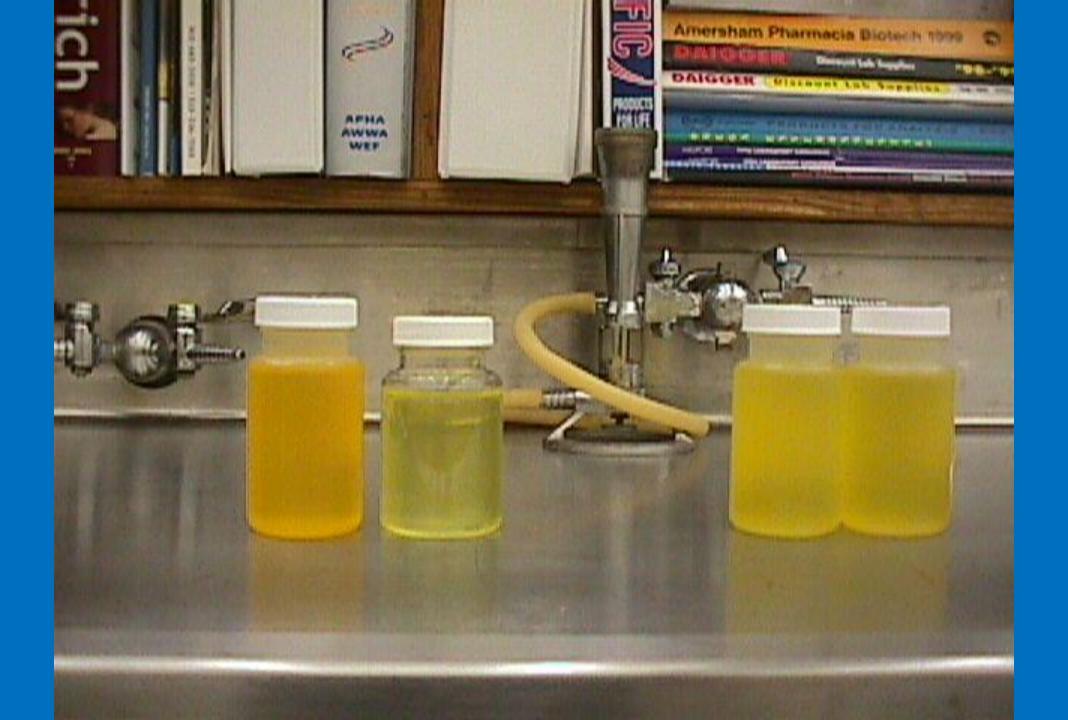




CHECKING LOWER INCUBATOR TEMP









ULTRAVIOLET LIGHT

E. coli FLUORESCE UNDER UV LIGHT





TOTAL COLIFORM POSITIVE

PREPARING FOR E. coli TEST





WATER MICROBIOLOGIST CONFIRMING PRESENCE OF E. coli







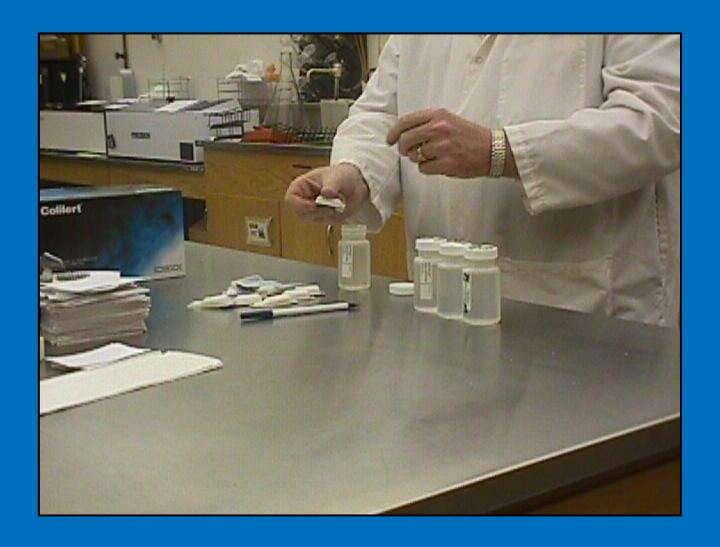


RAW WATER SAMPLES TO BE ANALYZED





PREPARED THE SAME AS REGULAR SAMPLES





POURING THE SAMPLE INTO QUANTITRAY





PLACING TRAY IN SEALER

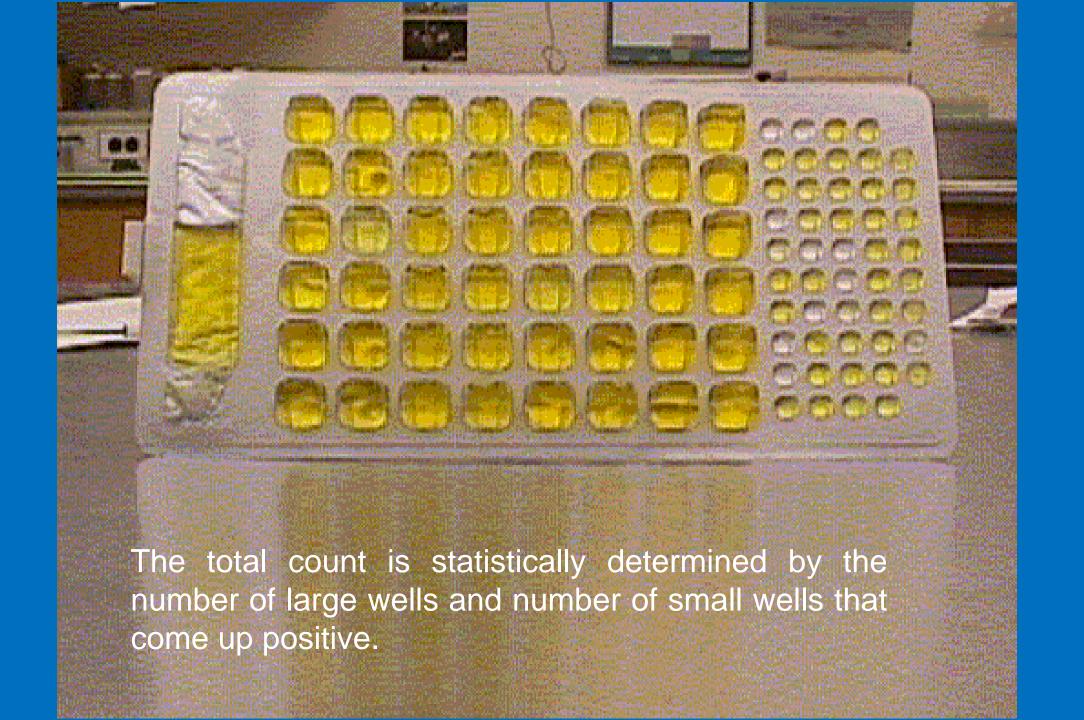




QUANTITRAY SEALED













LAB RESULTS ENTERED INTO DATABASE





Are there any questions?



- Who is responsible for the submission of monthly Bac-T samples?
 - A. ADH
 - B. EPA
 - C. Water Utility
 - D. AWW WEA

C. Water Utility



- What ACT requires all public water systems to collect and analyze water samples?
 - A. Taft-Hartley ACT
 - B. Safe Drinking Water Act
 - C. Act 333 of 1957
 - D. Glen T. Kellogg Act

B. Safe Drinking Water Act



- What determines the number of regular compliance bacti samples pulled each month?
 - A. Population
 - B. License Grade
 - C. THM levels for previous quarter
 - D. Type of disinfectant used
- A. Population



- Bacteriological monitoring records must be maintained for how long?
 - A. 10 years
 - B. until the next billing cycle
 - C. 5 years
 - D. forever

• C. 5 years



- Failure to monitor for coliform bacteria will result in?
 - A. a boil order
 - B. double sampling the next month
 - C. public notification
 - D. lost bonus points
- C. Public Notification



- A sample site plan must be?
 - A. Submitted to and approved by the ADH
 - B. Submitted by a professional engineer
 - C. 2 pages long
 - D. Submitted and filed with the Governor's Office

A. Submitted to and approved by the ADH



- How often must Community Public Water Systems submit bacti samples?
 - A. as needed
 - B. Quarterly
 - C. when the operator has time
 - D. Monthly

D. Monthly



 The minimum number of monthly samples that a system can submit?

A. 1

B. 3

C. 5

D. 0

• B. 3



- All sample bottles should be?
 - A. clear, volumetric and collated
 - B. supplied by the ADH
 - C. only reused after washing and air drying
 - D. filled to the top with no air gap
- B. supplied by the ADH



- Bacti samples should be collected from?
 - A. non-swivel type faucets
 - B. fire hydrants
 - C. water hoses
 - D. mayor's house
- A. non-swivel type faucets



- The underlying basis for the Total Coliform Rule is the detection of?
 - A. germs
 - B. aliens
 - C. coliforms
 - D. diatoms

• C. coliforms



- Routine compliance samples without a sample site code will be?
 - A. analyzed first
 - B. rejected
 - C. carbonized for later analysis
 - D. published in the newspaper
- B. rejected



- All bacti samples must be?
 - A. held for 2 days
 - B. pulled by the ADH
 - C. received by the lab within 30 hours
 - D. chilled for shipment

• C. received by the lab within 30 hours



- Bacti bottles should?
 - A. be rinsed and air dried
 - B. be disinfected by the operator
 - C. be stored in a refrigerator
 - D. have a sterilization seal

D. have a sterilization seal



- Resamples should be taken?
 - A. within 24 hours of notice of coliform positive result
 - B. during the next months sample period
 - C. only during nightly flushing periods
 - D. about 11:00 in the morning
- A. within 24 hours of notice of coliform positive result



- If a sample is total coliform positive?
 - A. no resamples are required
 - B. resamples can only be pulled from alternate sites
 - C. resamples must be from upstream, downstream, and original site
 - D. resamples must be from side stream sites
- C. resamples must be from upstream, downstream, and original site



- An invalid sample is?
 - A. a good thing to have
 - B. unsafe
 - C. safe
 - D. neither safe or unsafe

• D. neither safe or unsafe



- A sample bottle should be filled?
 - A. to overflowing
 - B. halfway
 - C. to the indicator mark
 - D. then emptied and refilled with a 7 % bleach solution
- C. to the indicator mark



- Chemical analysis reports should be maintained for?
 - A. 5 years
 - B. 10 years
 - C. until notified by mayor
 - D. until next analysis

• B. 10 years



- Who is responsible for the submission of compliance bacti samples?
 - A. ADH
 - B. Ar Rural Water Association
 - C. Water System
 - D. Tiger Woods
- C. Water System



- All repeat samples should be collected?
 - A. by the most senior operator
 - B. on the same day
 - C. on consecutive days
 - D. by the same person as the original
- B. on the same day



- In order to be analyzed, a bacti sample must contain?
 - A. 1 liter of water
 - B. 10 mg/l of water
 - C. 2 parts water/1 part bourbon
 - D. 100 ml. Of water

• D. 100 ml. Of water



- The five steps to sampling are?
 - A. flame, flush, fill, empty, refill
 - B. flush, check chlorine, flame, flush, sample
 - C. flame, flush, flame, flush, sample
 - D. flame, check chlorine, flush, sample
- B. flush, check chlorine, flame, flush, sample



- Which of the following results would be considered a safe sample
 - A. LTL leaked in transit
 - B. P- coliform present
 - C. NSI no site indicated
 - D. A coliform absent

• D. A - coliform absent



- Failure to receive sample bottles?
 - A. relieves the system of sampling for the month
 - B. does not relieve the system from sampling for the month
 - C. is an indication of safe water
 - D. is an indication of unsafe water

B. does not relieve the system from sampling for the month



Thank you.

